Privacy Policy

Effective Date: [01st October, 2024]

Sonakshi Travels ("we," "our," or "us") operates the website https://sonakshitravels.com (the "Website"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Website. Please read this Privacy Policy carefully. By accessing or using our Website, you consent to the collection and use of your information as outlined in this policy.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

When you contact us or book a tour, we may collect personally identifiable information ("Personal Information") such as:

- Name
- Email address
- Phone number
- Address
- Payment information (for bookings)

b. Non-Personal Information

We may also collect non-personal information, which may include:

- Browser type and version
- IP address
- Referring/exit pages
- Date and time of your visit

2. How We Use Your Information

We use the information we collect for a variety of purposes, including:

- To facilitate booking and payment processes
- To respond to inquiries and provide customer support
- To improve our Website and services
- To send you promotional material (with your consent)
- To comply with legal obligations

3. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with trusted third parties in the following instances:

- **Service Providers:** We may share your information with third-party service providers who help us operate our Website or provide related services, such as payment processing, email distribution, or tour management.
- **Legal Requirements:** We may disclose your information to comply with applicable law, legal processes, or governmental requests.

4. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your browsing experience. Cookies are small files stored on your device that help us understand how users interact with our Website. You can modify your browser settings to refuse cookies or alert you when cookies are being sent.

5. Data Security

We implement security measures to protect your personal information from unauthorized access or disclosure. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

6. Your Rights and Choices

You have the right to:

- Access, correct, or delete your personal information
- Withdraw consent for data processing at any time
- Request that we stop sending you promotional communications

To exercise these rights, please contact us at [Insert Contact Email].

7. Links to Other Websites

Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review the privacy policies of any website you visit.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the "Effective Date" will be updated accordingly. We recommend that you review this policy periodically.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Sonakshi Travels [67, H.C. Sarani, Sonarpur, Kolkata 700150]

Email: [sonakshitour@gmail.com]

Phone: [+917 980469744]