

Terms and Conditions

Effective Date: [01st October, 2024]

Welcome to **Sonakshi Travels**. By accessing or using our website, <https://sonakshitravels.com> (the "Website"), you agree to be bound by the following terms and conditions (the "Terms"). These Terms govern your use of our Website and the services we offer. If you do not agree with any part of these Terms, you should not use our Website.

1. Use of Website

By using our Website, you represent that you are at least 18 years of age or have the consent of a parent or legal guardian. You agree to use the Website for lawful purposes and in accordance with these Terms.

You agree not to:

- Use the Website in any manner that could damage, disable, or impair the Website or interfere with any other party's use of the Website.
- Attempt to gain unauthorized access to any portion or feature of the Website.
- Use any automated means to access the Website or scrape content from the Website.

2. Services

Sonakshi Travels provides information and services related to travel and tourism in the Sundarbans. By using our Website to book a tour or service, you acknowledge that the details provided, including pricing, availability, and itinerary, are subject to change.

3. Bookings and Payments

When you book a tour or service through our Website:

- You agree to provide accurate, complete, and current information during the booking process.
- All bookings are subject to availability, and we reserve the right to refuse or cancel any booking.
- Payment for bookings must be made through the provided payment gateway. We are not responsible for any issues arising from the payment process managed by third-party payment providers.
- Any deposits paid are non-refundable unless otherwise specified.

4. Cancellation and Refund Policy

Cancellation of tours or services must be done in accordance with our cancellation policy:

- Cancellations made 30 days before the tour date may be eligible for a partial refund.
- Cancellations made within 7 days of the tour date are non-refundable.
- We reserve the right to cancel tours due to unforeseen circumstances, in which case a full refund will be issued.

5. Intellectual Property

All content on the Website, including text, graphics, logos, images, videos, and software, is the intellectual property of **Sonakshi Travels** or our content suppliers. You may not copy, reproduce, distribute, or create derivative works from any part of the Website without our prior written consent.

6. Limitation of Liability

To the fullest extent permitted by law, **Sonakshi Travels** will not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of your use of the Website, services, or inability to access the Website. This includes any damages for loss of profits, data, or goodwill.

7. Indemnification

You agree to indemnify and hold **Sonakshi Travels** and its officers, directors, employees, and affiliates harmless from any claims, liabilities, damages, losses, or expenses (including legal fees) arising out of your use of the Website, violation of these Terms, or infringement of any third-party rights.

8. Third-Party Links

Our Website may contain links to third-party websites or services that are not owned or controlled by **Sonakshi Travels**. We are not responsible for the content, privacy policies, or practices of any third-party websites. We encourage you to review the terms and privacy policies of any third-party websites you visit.

9. Modifications to Terms

We reserve the right to update or modify these Terms at any time without prior notice. Your continued use of the Website after any changes to the Terms will constitute your acceptance of the new Terms. We encourage you to review these Terms periodically.

10. Governing Law

These Terms and any disputes arising out of or related to your use of the Website will be governed by the laws of India, without regard to its conflict of law principles. You agree to submit to the exclusive jurisdiction of the courts located in Kolkata for any legal matters.

11. Contact Information

If you have any questions or concerns regarding these Terms, please contact us at:

Sonakshi Travels

67, H.C. Sarani, Sonarpur, Kolkata 700150

Email: [sonakshitour@gmail.com]

Phone: [+91 7980469744]

